

Safety Data Sheet

According to REACH Regulation (1907/2006) as retained in UK law by UK REACH (SI 2019/758), as amended and EU CLP Regulation (1272/2008) & GB CLP
Issue date: 29/05/2026

SECTION 1: Identification of the substance/mixture and of the company/undertaking

1.1. Product identifier

Product name : Synergy Multipurpose Cleaner (Water Soluble Sachets)

1.2. Relevant identified uses of the substance or mixture and uses advised against

Relevant identified uses

Main use category : Professional use, Industrial use
Use of the substance/mixture : Biological product for cleaning surfaces & floors

Uses advised against

Restrictions on use : Not for direct application to food stuffs, Not for oral consumption

1.3. Details of the supplier of the safety data sheet

AUK Hygiene
7 Cavalier Road, Heathfield Industrial Estate
TQ12 6TQ Newton Abbot
T +44 (0) 1626 355177
info@aukhygiene.com

1.4. Emergency telephone number

Country/Area	Organisation	Emergency number
United Kingdom	NHS 111/NHS 24/NHS Direct.	111 0845 4647 or call a doctor

SECTION 2: Hazards identification

2.1. Classification of the substance or mixture

Classification according to Regulation (EC) No. 1272/2008 [CLP]

Serious eye damage/eye irritation, Category 2 H319
Full text of H- and EUH-statements: see section 16

Adverse physicochemical, human health and environmental effects

No additional information available

2.2. Label elements

Labelling according to Regulation (EC) No. 1272/2008 [CLP]

Hazard pictograms (CLP) :



GHS07

Signal word (CLP) : Warning

Hazard statements (CLP) : H319 - Causes serious eye irritation.

Precautionary statements (CLP) : P264 - Wash hands thoroughly after handling.

P305+P351+P338 - IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

P337+P313 - If eye irritation persists: Get medical advice/attention.

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2.3. Other hazards

This mixture is not considered to be persistent, bioaccumulating and toxic (PBT)

This mixture is not considered to be persistent, bioaccumulating and toxic (PvB)

Contains no PBT and/or vPvB substances $\geq 0.1\%$ assessed in accordance with REACH Annex XIII

The mixture does not contain substance(s) included in the list established in accordance with Article 59(1) of REACH for having endocrine disrupting properties, or substance(s) are not identified as having endocrine disrupting properties in accordance with the criteria set out in Commission Delegated Regulation (EU) 2017/2100 or Commission Regulation (EU) 2018/605 at a concentration equal to or greater than 0,1 %

SECTION 3: Composition/information on ingredients

3.2. Mixtures

Name	Product identifier	%	Classification according to Regulation (EC) No. 1272/2008 [CLP]
Sodium Carbonate	CAS-No.: 497-19-8 EC-No.: 207-838-8 REACH-no: 01-2119485498-19-XXXX	$\geq 40 - < 50$	Eye Irrit. 2, H319
Citric acid	CAS-No.: 5949-29-1 EC-No.: 201-069-1 EC Index-No.: 607-750-00-3 REACH-no: 01-2119457026-42-XXXX	$\geq 10 - < 20$	Eye Irrit. 2, H319 STOT SE 3, H335
C08-10 Alkyl glucoside	CAS-No.: 68515-73-1 EC-No.: 500-220-1 REACH-no: 01-2119488530-36-XXXX	$\geq 1 - < 3$	Eye Dam. 1, H318

Full text of H- and EUH-statements: see section 16

SECTION 4: First aid measures

4.1. Description of first aid measures

First-aid measures general	: If you feel unwell, seek medical advice (show the label where possible).
First-aid measures after inhalation	: To our knowledge, the product does not present any particular risk, under normal conditions of use. If breathing is difficult, remove victim to fresh air and keep at rest in a position comfortable for breathing.
First-aid measures after skin contact	: Wash skin with plenty of water.
First-aid measures after eye contact	: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical advice/attention.
First-aid measures after ingestion	: Rinse mouth out with water. Call a POISON CENTER/doctor if you feel unwell.

4.2. Most important symptoms and effects, both acute and delayed

Symptoms/effects	: Causes serious eye irritation.
Symptoms/effects after inhalation	: May cause slight irritation.
Symptoms/effects after skin contact	: May cause slight irritation to the skin.
Symptoms/effects after eye contact	: May cause eye irritation.
Symptoms/effects after ingestion	: May cause irritation to the digestive tract.

4.3. Indication of any immediate medical attention and special treatment needed

Treat symptomatically.

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SECTION 5: Firefighting measures

5.1. Extinguishing media

Suitable extinguishing media : Dry powder. Foam.

5.2. Special hazards arising from the substance or mixture

Fire hazard : Not flammable.
Explosion hazard : Product is not explosive.
Reactivity in case of fire : Product is not explosive.
Hazardous decomposition products in case of fire : On heating irritating fumes to eyes or skin may be produced.

5.3. Advice for firefighters

Protection during firefighting : Do not attempt to take action without suitable protective equipment. Self-contained breathing apparatus. Complete protective clothing.

SECTION 6: Accidental release measures

6.1. Personal precautions, protective equipment and emergency procedures

General measures : Always wash hands after handling the product.

For non-emergency personnel

Protective equipment : No special requirement . Avoid contact with skin.
Emergency procedures : Ventilate spillage area. Avoid contact with skin and eyes.
Measures in case of dust release : Ventilate area.

For emergency responders

Protective equipment : Do not attempt to take action without suitable protective equipment. For further information refer to section 8: "Exposure controls/personal protection".

6.2. Environmental precautions

Avoid unnecessary release to the environment.

6.3. Methods and material for containment and cleaning up

For containment : Collect spillage.
Methods for cleaning up : Wash the spillage site with large amounts of water.
Other information : Small amount of unwanted product may be flushed with water to sewer.

6.4. Reference to other sections

For further information refer to section 13.

SECTION 7: Handling and storage

7.1. Precautions for safe handling

Additional hazards when processed : Avoid creating or spreading dust.
Precautions for safe handling : Ensure good ventilation of the work station. Avoid contact with skin and eyes.
Hygiene measures : Always wash hands after handling the product.

7.2. Conditions for safe storage, including any incompatibilities

Technical measures : Does not require any specific or particular technical measures.
Storage conditions : Store in a dry place. Store in a closed container. Keep cool.
Incompatible products : Strong acids. Strong alkalis.

7.3. Specific end use(s)

All Surface Cleaner.

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SECTION 8: Exposure controls/personal protection

8.1. Control parameters

DNEL and PNEC

Sodium Carbonate (497-19-8)	
DNEL/DMEL (Workers)	
Long-term - local effects, inhalation	10 mg/m ³
DNEL/DMEL (General population)	
Acute - local effects, inhalation	10 mg/m ³
Citric acid (5949-29-1)	
PNEC (Water)	
PNEC aqua (freshwater)	0.44 mg/l
PNEC aqua (marine water)	0.044 mg/l
PNEC (Sediment)	
PNEC sediment (freshwater)	34.6 mg/kg dwt
PNEC sediment (marine water)	3.46 mg/kg dwt
PNEC (Soil)	
PNEC soil	33.1 mg/kg dwt
PNEC (STP)	
PNEC sewage treatment plant	1000 mg/l
C08-10 Alkyl glucoside (68515-73-1)	
DNEL/DMEL (Workers)	
Long-term - systemic effects, dermal	595000 mg/kg bodyweight/day
Long-term - systemic effects, inhalation	420 mg/m ³
DNEL/DMEL (General population)	
Long-term - systemic effects, oral	35.7 mg/kg bodyweight/day
Long-term - systemic effects, inhalation	124 mg/m ³
Long-term - systemic effects, dermal	357000 mg/kg bodyweight/day
PNEC (Water)	
PNEC aqua (freshwater)	0.176 mg/l
PNEC aqua (marine water)	0.0176 mg/l
PNEC aqua (intermittent, freshwater)	0.27 mg/l
PNEC (Sediment)	
PNEC sediment (freshwater)	1516 mg/kg dwt
PNEC sediment (marine water)	0.152 mg/kg dwt
PNEC (Soil)	
PNEC soil	0.654 mg/kg dwt
PNEC (Oral)	
PNEC oral (secondary poisoning)	111.11 mg/kg food

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C08-10 Alkyl glucoside (68515-73-1)

PNEC (STP)

PNEC sewage treatment plant	560 mg/l
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8.2. Exposure controls

Appropriate engineering controls

Appropriate engineering controls:

Ensure good ventilation of the work station.

Personal protection equipment

Personal protective equipment:

No special requirement. Always wash hands after handling the product. Do not open water-soluble inner bag.

Personal protective equipment symbol(s):



Eye and face protection

Eye protection:

Acu aizsarglīdzekļi nav lietojami, jo produkts atrodas ūdenī šķīstošā paciņā. Always wash hands after handling the product

Skin protection

Skin and body protection:

No special clothing/skin protection equipment is recommended under normal conditions of use

Hand protection:

In case of repeated or prolonged contact wear gloves. Always wash hands after handling the product

Hand protection

Type	Material	Permeation	Thickness (mm)	Penetration	Standard
Disposable gloves, Type C	Nitrile rubber (NBR)	1 (> 10 minutes)			EN ISO 374
Reusable gloves, Type A	Nitrile rubber (NBR)	2 (> 30 minutes)	>0.38mm		EN ISO 374

Respiratory protection

Respiratory protection:

No respiratory protection needed under normal use conditions

Thermal hazards

Thermal hazard protection:

Not required.

SECTION 9: Physical and chemical properties

9.1. Information on basic physical and chemical properties

Physical state	: Solid
Colour	: Blue.
Appearance	: Fine powder in a Water-Soluble Sachet.
Odour	: Pleasant.
Odour threshold	: Not available
Melting point	: Not available
Freezing point	: Not available
Boiling point	: Not available
Flammability	: Not available
Explosive properties	: Product is not explosive.

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Oxidising properties	: Not oxidising.
Lower explosion limit	: Not applicable
Upper explosion limit	: Not applicable
Flash point	: Not applicable
Auto-ignition temperature	: Not applicable
Decomposition temperature	: Not available
pH	: 8 1% diluted in water
pH solution	: Not available
Viscosity, kinematic	: Not applicable
Solubility	: Soluble in water.
Partition coefficient n-octanol/water (Log Kow)	: Not available
Vapour pressure	: Not available
Vapour pressure at 50°C	: Not available
Density	: 1.05 – 1.1 @ 20°C
Relative density	: Not available
Relative vapour density at 20°C	: Not applicable
Particle size	: Not available

9.2. Other information

Other safety characteristics

VOC content : NO VOC Content

SECTION 10: Stability and reactivity

10.1. Reactivity

The product is non-reactive under normal conditions of use, storage and transport.

10.2. Chemical stability

Stable under normal conditions of use. Do not mix with other products.

10.3. Possibility of hazardous reactions

No dangerous reactions known under normal conditions of use.

10.4. Conditions to avoid

Store away from heat/moisture.

10.5. Incompatible materials

Strong alkalis. Strong bases.

10.6. Hazardous decomposition products

Under normal conditions of storage and use, hazardous decomposition products should not be produced.

SECTION 11: Toxicological information

11.1. Information on hazard classes as defined in Regulation (EC) No 1272/2008

Acute toxicity (oral)	: Not classified
Acute toxicity (dermal)	: Not classified
Acute toxicity (inhalation)	: Not classified

Sodium Carbonate (497-19-8)

LD50 oral rat	2800 mg/kg bodyweight Animal: rat
LD50 dermal rabbit	> 2000 mg/kg bodyweight Animal: rabbit, Guideline: other:

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Citric acid (5949-29-1)	
LD50 oral	5400 mg/kg bodyweight Animal: mouse, Guideline: OECD Guideline 401 (Acute Oral Toxicity), Remarks on results: other:, 95% CL: 4500 - 6400
LD50 dermal rat	> 2000 mg/kg bodyweight Animal: rat, Guideline: OECD Guideline 402 (Acute Dermal Toxicity)
C08-10 Alkyl glucoside (68515-73-1)	
LD50 oral rat	> 2000 mg/kg bodyweight Animal: rat, Guideline: OECD Guideline 423 (Acute Oral toxicity - Acute Toxic Class Method), Guideline: EU Method B.1 tris (Acute Oral Toxicity - Acute Toxic Class Method)
LD50 dermal rabbit	> 2000 mg/kg bodyweight Animal: rabbit, Guideline: OECD Guideline 402 (Acute Dermal Toxicity)

Skin corrosion/irritation : Not classified
pH: 8 1% diluted in water

Sodium Carbonate (497-19-8)	
pH	≈ 11.6 Concentration: (≈)0,1 other:

Serious eye damage/irritation : Causes serious eye irritation.
pH: 8 1% diluted in water

Sodium Carbonate (497-19-8)	
pH	≈ 11.6 Concentration: (≈)0,1 other:

Respiratory or skin sensitisation : Not classified
Germ cell mutagenicity : Not classified
Carcinogenicity : Not classified
Reproductive toxicity : Not classified
STOT-single exposure : Not classified

Citric acid (5949-29-1)	
STOT-single exposure	May cause respiratory irritation.
STOT-repeated exposure	: Not classified

Citric acid (5949-29-1)	
LOAEL (oral, rat, 90 days)	8000 mg/kg bodyweight Animal: rat
NOAEL (oral, rat, 90 days)	4000 mg/kg bodyweight Animal: rat

C08-10 Alkyl glucoside (68515-73-1)	
NOAEL (oral, rat, 90 days)	100 mg/kg bodyweight Animal: rat, Guideline: EU Method B.26 (Sub-Chronic Oral Toxicity Test: Repeated Dose 90-Day Oral Toxicity Study in Rodents)

Aspiration hazard : Not classified

11.2. Information on other hazards

No additional information available

SECTION 12: Ecological information

12.1. Toxicity

Hazardous to the aquatic environment, short-term (acute) : Not classified
Hazardous to the aquatic environment, long-term (chronic) : Not classified

Sodium Carbonate (497-19-8)	
LC50 - Fish [1]	300 mg/l Test organisms (species): Lepomis macrochirus

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Sodium Carbonate (497-19-8)	
EC50 - Crustacea [1]	200 – 227 mg/l Test organisms (species): Ceriodaphnia sp.
EC50 - Crustacea [2]	200 – 227 mg/l Test organisms (species): Ceriodaphnia sp.
C08-10 Alkyl glucoside (68515-73-1)	
LC50 - Fish [1]	100.81 mg/l Test organisms (species): Danio rerio (previous name: Brachydanio rerio)
LC50 - Fish [2]	170 mg/l Test organisms (species): Danio rerio (previous name: Brachydanio rerio)
EC50 - Crustacea [1]	> 100 mg/l Test organisms (species): Daphnia magna
EC50 72h - Algae [1]	27.22 mg/l Test organisms (species): Desmodesmus subspicatus (previous name: Scenedesmus subspicatus)
EC50 72h - Algae [2]	37 mg/l Test organisms (species): Desmodesmus subspicatus (previous name: Scenedesmus subspicatus)

12.2. Persistence and degradability

Synergy Multipurpose Cleaner (Water Soluble Sachets)	
Persistence and degradability	Not expected to persist. Constituent ingredients are biodegradable where applicable.
Sodium Carbonate (497-19-8)	
Persistence and degradability	The product is inorganic so can not be biodegradable, however it is expected to degrade or disassociate.
Citric acid (5949-29-1)	
Persistence and degradability	Readily biodegradable.
C08-10 Alkyl glucoside (68515-73-1)	
Persistence and degradability	Readily biodegradable.

12.3. Bioaccumulative potential

Synergy Multipurpose Cleaner (Water Soluble Sachets)	
Bioaccumulative potential	Not potentially bioaccumulable.
Sodium Carbonate (497-19-8)	
Bioaccumulative potential	Not potentially bioaccumulable.
Citric acid (5949-29-1)	
Bioaccumulative potential	Not potentially bioaccumulable.
C08-10 Alkyl glucoside (68515-73-1)	
Bioaccumulative potential	Not potentially bioaccumulable.

12.4. Mobility in soil

Synergy Multipurpose Cleaner (Water Soluble Sachets)	
Additional information	Soluble in water

12.5. Results of PBT and vPvB assessment

Synergy Multipurpose Cleaner (Water Soluble Sachets)	
This mixture is not considered to be persistent, bioaccumulating and toxic (PBT)	
This mixture is not considered to be persistent, bioaccumulating and toxic (PVB)	

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12.6. Endocrine disrupting properties

Adverse effects on the environment caused by endocrine disrupting properties : The substance/mixture does not contain components considered to have endocrine disrupting properties according to REACH Article 57(f) or Commission Delegated regulation (EU) 2017/2100 or Commission Regulation (EU) 2018/605 at levels of 0.1% or higher.

12.7. Other adverse effects

Other adverse effects : No adverse effects known.

SECTION 13: Disposal considerations

13.1. Waste treatment methods

Regional waste regulation : Disposal must be done according to official regulations.

SECTION 14: Transport information

In accordance with ADR / IMDG / IATA / ADN / RID

ADR	IMDG	IATA	ADN	RID
14.1. UN number or ID number				
Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
14.2. UN proper shipping name				
Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
14.3. Transport hazard class(es)				
Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
14.4. Packing group				
Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
14.5. Environmental hazards				
Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
No supplementary information available				

14.6. Special precautions for user

Overland transport

Not applicable

Transport by sea

Not applicable

Air transport

Not applicable

Inland waterway transport

Not applicable

Rail transport

Not applicable

14.7. Maritime transport in bulk according to IMO instruments

Not applicable

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SECTION 15: Regulatory information

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture

EU-Regulations

REACH Annex XVII (Restriction List)

Contains no substance(s) listed on REACH Annex XVII (Restriction Conditions)

REACH Annex XIV (Authorisation List)

Contains no substance(s) listed on REACH Annex XIV (Authorisation List)

REACH Candidate List (SVHC)

Contains no substance(s) listed on the REACH Candidate List

PIC Regulation (Prior Informed Consent)

Contains no substance(s) listed on the PIC list (Regulation EU 649/2012 concerning the export and import of hazardous chemicals)

POP Regulation (Persistent Organic Pollutants)

Contains no substance(s) listed on the POP list (Regulation EU 2019/1021 on persistent organic pollutants)

Ozone Regulation (2024/590)

Contains no substance(s) listed on the Ozone Depletion list (Regulation EU 2024/590 on substances that deplete the ozone layer)

Council Regulation (EC) for the control of dual-use items

Contains no substance subject to the COUNCIL REGULATION (EC) for the control of dual-use items

VOC Directive (2004/42)

VOC content : NO VOC Content

Explosives Precursors Regulation (EU 2019/1148)

Contains no substance(s) listed on the Explosives Precursors list (Regulation EU 2019/1148 on the marketing and use of explosives precursors)

Drug Precursors Regulation (EC 273/2004)

Contains no substance(s) listed on the Drug Precursors list (Regulation EC 273/2004 on the manufacture and the placing on market of certain substances used in the illicit manufacture of narcotic drugs and psychotropic substances)

National regulations

According REACH Regulation 1907/2006 as retained in UK law by UK REACH SI 2019 No. 758 as amended
UK HSE EH40 workplace exposure limits

15.2. Chemical safety assessment

No chemical safety assessment has been carried out

SECTION 16: Other information

Full text of H- and EUH-statements:

Eye Dam. 1	Serious eye damage/eye irritation, Category 1
Eye Irrit. 2	Serious eye damage/eye irritation, Category 2
STOT SE 3	Specific target organ toxicity – Single exposure, Category 3, Respiratory tract irritation
H318	Causes serious eye damage.
H319	Causes serious eye irritation.
H335	May cause respiratory irritation.

Safety Data Sheet (SDS), EU

This information is based on our current knowledge and is intended to describe the product for the purposes of health, safety and environmental requirements only. It should not therefore be construed as guaranteeing any specific property of the product.